

Collaboration for Leadership in Applied Health Research and Care (CLAHRC) for Greater Manchester

# Translating evidence into real-life settings: A preventative service for people at risk of developing type 2 diabetes

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# **Overview**

- The CLAHRC for Greater Manchester
- Our approach to implementation of evidence-based care /knowledge transfer and the role of Knowledge Transfer Associates (KTAs)
  - Theoretical background
  - Remit and role description
- Example: Preventing type 2 diabetes

# Collaboration for Leadership in Applied Health Research and Care

- Greater Manchester
- Birmingham and the Black Country
- Cambridge
- Leeds, York and Bradford
- Leicester, Northamptonshire and Rutland
- NW London
- Nottinghamshire, Derbyshire and Lincolnshire
- South Yorkshire
- Peninsula

Collaboration between a university and its local NHS trusts that will...



Conduct high quality health services research



Ensure knowledge gained from the research is translated into improved health care in the NHS



Build NHS capacity to plan and implement evidence-based improvements

# NIHR CLAHRC for Greater Manchester

Research themes:

People with long-term conditions

Practitioners

Systems

Developing and evaluating improved ways for the NHS to support people in managing their vascular disease

Previous research relevant to people with:

Heart disease
Diabetes
Kidney disease
Stroke

Implementing for people with:

Heart disease

Diabetes

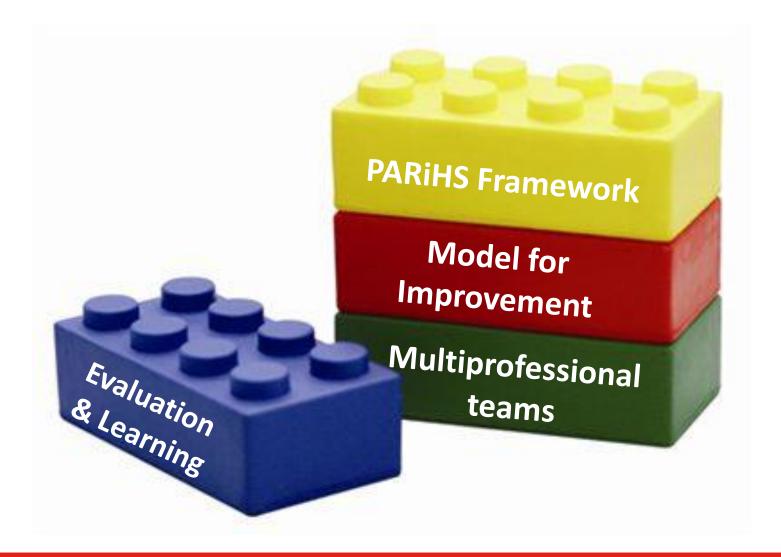
Kidney disease

Stroke

Implementing these and other evidence-based improvements in healthcare

Building NHS capacity to plan and implement evidence-based improvements for people with vascular disease

# 4 building blocks



# **GM** approach to implementation

Multi-professional teams

Step 1: Agree what is to be accomplished

Step 2: Determine how the impact of change will be measured

Step 3: Identify what changes should be made

Step 4: Implement change on a small scale using the PDSA approach & measure improvements made ded evaluation and learning

context

Step 5: Spread and sustain the changes

facilitation

# Implementation of evidence-based care: Our approach

- 1. Evidence is broader than research
- 2. Good research is not enough to guarantee its uptake in practice
- 3. Rational/linear models are inadequate in planning and undertaking implementation
- Acknowledgements of and responsiveness to the <u>context</u> of implementation
- 5. The need for <u>tailored</u>, <u>multi-faceted approaches</u> to implementation
- 6. Importance of forming <u>networks</u> and building good <u>relationships</u>
- Individuals in designated roles to lead and facilitate the implementation process
- 8. <u>Integrated approach to the production and use of evidence</u> about implementation

# **Theoretical background:**

We draw on the empirical and theoretical work on organizational change, especially as applied to health care organizations.

- Concept of knowledge brokerage
- Concept of boundary spanners
- Importance of clinical opinion leaders in the context of health care

- Novel role
- Variety of professional backgrounds and career stages
- Not clinical experts
- Multidisciplinary team setting and complementary knowledge and skill sets
- Support and input from a clinical and academic perspective
- Acting as <u>main facilitators</u> supporting health care professionals (different professions and organisations) in implementing evidence-based practice; & utilizing change management knowledge in supporting improvement processes

# **Role components:**

- Working with a wide range of stakeholders, different organisations, professions, attitudes and beliefs, agendas, and political contexts
  - Need to tailor approach and solutions to each of the individual backgrounds and contexts
  - Importance of <u>assessing contexts and stakeholders</u>
  - Need to develop networks and rapport quickly -> links with (clinical) opinion leaders
  - Bridging gaps: linking people/professions/contexts, ideas/knowledge
- Identifying, appraising, summarising and translating research and evidence of best practice

# Role components:

- Planning and evaluating implementation projects with wider team
- Not opinion leaders themselves, but offering continuous facilitation support to others
  - Assessing skills and strengths
  - Offering knowledge and capacity building
- Advisory role

# The problem:

- Growing burden of type 2 diabetes for patients and the NHS alike
- Rising numbers due to unhealthy/sedentary lifestyle choices

### The evidence:

Strong evidence through international and long-term randomised controlled trials that type 2 diabetes can be delayed or even prevented through intensive lifestyle change interventions offered to people with Impaired Glucose Tolerance (IGT)



#### **However:**

Lacking translational studies based in the UK outlining best evidence for offering diabetes prevention services. What would be the best solution for Bolton?



# The project:

- Working with NHS Bolton, providers, GP practices, and patients to find a sustainable way of offering diabetes prevention for people at risk of developing type 2 diabetes
- Tailoring the service/interventions to the local context
- Planning and evaluating project
- Offering ongoing improvement activities

# **Example: Preventing type 2 diabetes**

# Role of KTA:

- Identifying, assessing and summarising evidence
- Analysis of different health economies and contextual differences
- Building relationships and interfacing with a wide range of stakeholders
- Advising and negotiating with PCTs, GPs and providers the scope and design of the improvement projects/interventions
- Continuous facilitation and project management support
- Ongoing evaluation and improvement support

# The solution:

Working with the existing Health Trainer service to develop a diabetes prevention service.



The advantages of the existing Health Trainer service:

- Health Trainers are based within GP surgeries, with good coverage across the borough
- Service solely focused on lifestyle change/health promotion (CVD risk prevention)
- Skilled in supporting behaviour change and offering personalised motivational support



# **Project outcomes**

Mean weight loss	2.8kg / 2.9%
	(n=127)
Mean waist circumference reduction	2.9cm / 2.6%
	(n=104)
Mean reduction in diabetes risk score	1.0 points
	(n=134)
Reduction in mean 2 hour glucose levels following Oral Glucose Tolerance Test (OGTT)	0.7 mmol/l
	(n=83)
% reverting to normoglycaemia following OGTT (based on 2h OGTT)	47 (n=83)

# **Project outcomes**

 Embedded a sustainable and accepted service offering specific support to people at risk of developing type 2 diabetes

Since service was piloted in August 2009, over **1000** people with IGT attended at least an initial appointment with a Health Trainer.

- Project results are comparable to published diabetes prevention studies
- Project helped to embed the Health Trainer service within primary care and proved its additionality.

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